

**Duty of Candour Report for 2024-25**

**Policy Duty**

Thrive Childcare & Education duty of candour procedure reflect our commitment to place people at the heart of our services. It is our legal duty and sets out how we should tell those affected that an ‘unintended’ or ‘unexpected’ incident appears to have caused significant harm or death.

**Policy Aim**

The aim of this policy is to ensure that Thrive complies with its legal requirements of ‘The Duty of Candour Procedures (Scotland) Regulations 2018’, which underpins our commitment to openness and transparency, and is vital to the provision of safe, effective, and person-centred care. By implementing the detail of this legislation means that we are responding, recording, and communicating with our service users about any serious incidents that we may experience within our settings.

**About Thrive Childcare & Education services.**

Thrive Childcare & Education is a well-established service provider, operating 46 nurseries Nationally, with 22 of these settings in Scotland. Thrive nurseries provide full time, sessional nursery care and education for children from 3 months to 5 years old, with a small number of ‘Out Of School (OOS) services for children over the age of 5.

At Thrive Childcare and Education, we put children first every time and our long-standing, experienced teams deliver every day with passion. As part of our mission to create a better world, we provide settings optimised for children to learn, explore and be happy. We help them to understand that the environment is there to be respected as well as to provide them with so many learning opportunities.

We have a unique approach to education with an emphasis on nature and the outdoors, so we provide as many natural areas as we can. Our forest schools for example are built around the children’s imaginations thus providing an environment where they can be themselves as well as learn to be expressive. We believe that children learn best through play.

**Duty of Candour Report**

**Thrive has had no incidents to which the duty of candour applied.**

<b>1. number and nature of incidents to which the duty of candour procedure has applied.</b>	0
<b>2. an assessment of the extent to which the responsible person carried out the duty of candour.</b>	NA
<b>3. information about the responsible person’s policies and procedures in relation to the duty of candour.</b>	NA
<b>4. including information about procedures for identifying and reporting incidents, and support available to staff and to persons affected by incidents.</b>	NA
<b>5. information about any changes to the responsible person’s policies and procedures because of incidents to which the duty of candour has applied.</b>	NA

This report will be made available through Thrive website.

Notified & or submitted to: -

- Healthcare Improvement Scotland Yes
- The Scottish Ministers [dutyofcandour@gov.scot](mailto:dutyofcandour@gov.scot) Yes
- The Care Inspectorate. Yes